Subscriptions

Pedigree Subscriptions run from January to December. A Set Up charge of is applied in the first year.

New subscriptions. A two week cooling off period is allowed from the time that we establish the prefix. If a member cancels within two weeks we will refund the balance of the subscription less the Set Up fee.

Existing subscriptions. We give 5 days' notice of collection. If the money has been collected and the membership is cancelled in writing within 14 days of collection we will downgrade the membership to Conservation Club and charge handling fee. We will refund the balance of the subscription plus the value of forms. This will only apply if the member has not had any pedigree activity during the year. We also offer a Herd Dispersal Package for members who are selling their herds before the end of March.

Refunds for Pedigree Forms and other purchases.

Where forms have been issued by mistake we may at our discretion cancel the forms and issue a refund. All refunds must be applied for in writing. Refunds will be processed within 14 days of the payment collection date.

Indemnities.

If a member applies for an indemnity refund which is not justified we will issue an invoice for the amount of the refund along with any charges for the processing of the refund.

Standing Orders.

Only the member can cancel a Standing Order payment and we have no notice that the payment will be made until it arrives in our account. It is the payer's responsibility to cancel the Standing Order with their bank in advance of the payment. We will only refund standing order payments in exceptional circumstances.

Refund of Donations

Under Charity Commission rules we are not able to give refunds for donations made through our website. Refunds will only be issued in cases of fraudulent activity on your card. Where refunds are made, it will be at the British Pig Association's discretion.